

General conditions

COURSES

WHAT IS INCLUDED IN THE COURSE PRICE?

1. First textbook and class materials.
2. Spanish lessons according to the chosen course. All classes are from Monday to Friday (except holidays) during the mornings or afternoons (the class schedule will depend on the level and number of students attending this level).
3. Placement test, written and oral, before the start of the course.
4. Certificate of attendance and level achieved (with the Institute Cervantes seal).
5. Student handbook with useful information about the school and city.
6. Plan of the city.
7. Guided tour through the old part of the city.
8. Free books and audiovisual materials loan.
9. 24-hour emergency phone.
10. Free access to the computer room and free Wi-Fi.

COURSE INFORMATION

Starting date: Every Monday except for the 50+ course (specific starting dates). Age: The minimum age to participate in our general courses is 17. We reserve the right to accept students who are 16 years old in exceptional circumstances. Number of students per group: Groups will consist of a maximum of 10 and a minimum of 3 students. In cases where the minimum number of students is less than 3, classes will be reduced to half the time and conducted as private or semiprivate classes at the same price. As an optional extra, for the other half of the time, students will have the opportunity to observe other classes at either higher or lower levels to further immerse themselves in the Spanish language. **DISCOUNTS**

1. Mini groups: 10% discount from the total course price for groups of three or more students who make reservations for the same starting date.
2. Former students and friends: 10% discount from the total course price, and a 20% discount if they come with a friend.
3. Groups: We offer special prices to groups of more than 8 people undertaking a course during the same period. Discounts cannot be combined (only one discount per booking).

EXTRAS

- Enrollment fee: 45€ (*Free for our online lessons). First textbook included.
- Not included: Registration for the DELE or CCSE exam and cultural activities and excursions.
- High season supplement: (From June 1st to September 25th, 2026): 45€/week.

COURSES FOR GROUPS

The program fees for groups depend on the number of students, course duration, and extracurricular activities chosen. You can request a quotation without obligation at grupos@k2internacional.com.

ACCOMMODATION

Week: Accommodation starts on the Sunday before the first day of class (between 5 pm and 9:30 pm) and ends on Saturday after the last day of class (before 12:00 am). If students need to arrive earlier or later, they should contact us in advance.

Check-ins: One week before the course starts, the person in charge of accommodation will contact the student, provide the address, and organize the check-in time. The student should indicate their arrival time in the city to arrange a meeting to collect the keys. If students do not indicate their arrival time, the school is not responsible for any fees they may incur if they need to spend a night in another accommodation.

Double rooms: This is only available for students arriving together. A double room for individual use is available upon request at an additional charge of 35% of the single room price.

Course: A minimum of 5 private classes per week is required to use accommodation arranged by the school.

High season supplement: (From June 1st to September 25th, 2026): 45€/week.

Non-student supplement: There is a supplement of 75€ per week for all types of accommodation for non-K2 Internacional students (subject to availability).

Extra night (Low season): Homestay: 45€/night. Shared apartment: 35€/night. Only available from Saturdays to Sundays.

Extra night (High season): Homestay: 55€/night. Shared apartment: 45€/night. Only available from Saturdays to Sundays.

Extra special diet: Vegetarian, vegan, gluten-free, dairy-free: 30€/week.

Bed linen and towels: 20€ (shared apartments).

Other accommodation options such as hotels, hostels, or private apartments can be arranged upon request.

WHAT IS INCLUDED IN THE ACCOMMODATION PRICE?

The price of accommodation includes all bills: water, electricity, gas, and internet. Bed linen, laundry service (once per week), and meals are also included in the homestay option.

EXTRAS

A deposit of €150 is required upon arrival when staying in a shared apartment. This deposit is returned to the student at the end of the stay if there are no problems with the accommodation.

HOW TO REGISTER?

The student can register online or by using our PDF registration form.

In order to register for our programs, it is necessary to send K2 Internacional:

1. The correctly filled out registration form.
2. A receipt or photocopy of the confirmation deposit (€200), sent via bank transfer to ACADEMIA DE ESPAÑOL K2, S.L.
3. Students requiring a Visa should pay the total fee for the course and accommodation to receive the invitation letter.
4. Minor students (under 18) should include a permission slip from their parents (please contact us to request the document).
5. All transfers should include the name and surname of the student clearly to be identified.

Once all the correct documents and the reservation deposit are received, the school will confirm this and send you the student manual along with any other necessary documents.

HOW TO PAY?

The student should transfer the deposit (€200) or the total fee for the course and accommodation to complete the reservation. The total fee for the course and accommodation (minus the deposit, €200) should be paid in the school office during the first three days of the course in cash, by credit card, or bank transfer.

Bank Details:

Name: ACADEMIA DE ESPAÑOL K2, S.L.

Bank: Banco Santander Spain

Address: Calle Churruca 4, 11005 Cadiz, Spain.

Account Number: 0075 3030 0106 0229 0451

IBAN: ES27 0075 3030 0106 0229 0451

SWIFT Code: BSCH ES MM XXX

All bank transfers should clearly state the name and surname of the student to be easily identified. All transfer costs, from either the sending or receiving bank, should be paid by the student.

CANCELLATIONS

The student should send a letter to K2 Internacional by recorded delivery. The date of cancellation will be the date K2 Internacional receives the letter.

1. If the cancellation is made more than 20 days before the start of the course: K2 Internacional will return 100% of the money paid by the student, except the reservation deposit (€200), which covers the costs incurred by the school.
2. If the cancellation is made between 20 and 7 days before the start of the course: The student will have to pay for one week of the course and accommodation.
3. If the cancellation is made less than 7 days before or during the course (from the start date): The student does not have the right to a total or partial refund. In this case, the school will provide a voucher equal in value to the remainder of the course (not for accommodation) for registration in another course within 12 months.
4. If the cancellation is due to reasons beyond the student's control that prevent them from attending or continuing their course, the student should provide sufficient documentation (medical, legal, visa denial, etc.) to K2 Internacional. In this case, K2 Internacional will refund the cost for the remainder of the course or offer a voucher for another course (see previous point).
5. Students who have requested a private apartment will not receive any form of refund for accommodation under any circumstances.

CHANGES

If, after completing registration, the student wishes to change dates, course type, or accommodation, they should notify the school at least 2 weeks before the start date (4 weeks in high season). Changes are subject to availability and should be justified. There is no extra charge for making changes, and the student will only need to pay if there is a price difference.

INSURANCE

K2 Internacional has Civil Responsibility insurance that covers incidents occurring within the school or any accidents students may suffer on their way to or from their accommodation, as well as during activities organized by the school. We recommend that students take out insurance in their country of residence covering:

1. Medical assistance (especially for those not belonging to the European Union). EU students should request the International Health Card in their country.
2. Costs of trip cancellation, civil responsibility, and loss of luggage.

VISA

Citizens of EU countries do not need a visa to enter Spain. Students from other countries should obtain information on visa requirements from the nearest Spanish Embassy or Consulate. Certificates confirming a student's enrollment at K2 Internacional can only be signed, sealed, and sent by authorized K2 Internacional staff. The school is not responsible for rejected visa applications. These certificates have no official validity and only serve as confirmation of a course at one of our schools. Such documents will only be sent to cover the duration of the course initially contracted by the student. K2 Internacional will send, free of charge, to any student who requests them:

1. Confirmation of the chosen Spanish program.
2. Invoice for the total program cost (course + accommodation).

If a student visa is rejected, K2 Internacional will refund the program cost minus €200 and any additional basic costs. The student must provide formal proof (original copy) of visa rejection to K2 Internacional to receive a refund. If this original copy is not received by K2 Internacional, 100% of the program cost will be charged.

OFFICIAL HOLIDAYS

NATIONAL HOLIDAYS 2026: 01/01, 06/01, 03/04, 01/05, 15/08, 12/10, 01/11*, 06/12*, 08/12, 25/12.

LOCAL HOLIDAYS 2026:

Alicante: 19/03, 06/04, 16/04, 23/06, 24/06, 09/10

Barcelona: 06/04, 25/05, 24/06, 11/09, 24/09, 26/12

Cadiz: 16/02, 28/02, 02/04, 07/10

Granada: 02/01, 28/02, 02/04, 04/06

Madrid: 02/04, 02/05, 15/05, 09/11

Malaga: 28/02, 02/04, 19/08, 08/09

Marbella: 28/02, 02/04, 11/06, 19/10

Salamanca: 02/04, 23/04, 12/06, 08/09

Seville: 28/02, 02/04, 22/04, 04/06

Tenerife: 02/04, 03/05*, 30/05, 14/07

Valencia: 22/01, 19/03, 06/04, 13/04, 24/06, 09/10

There will be no classes on official holidays (local, regional, and national) and they can not be retaken or refunded. When two public holidays take place during the same week (from Monday to Friday), one of those days will be made up. The school will remain closed for Christmas holidays from December 20th, 2026 to January 11th, 2027.

RESPONSIBILITIES OF K2 INTERNACIONAL

ACADEMIA DE ESPAÑOL K2, S.L. is not responsible for any actions or behavior of students during their course or on supplementary activities, whether cultural, recreational, or free time. Similarly, ACADEMIA DE ESPAÑOL K2, S.L. is not responsible for any damages that may occur in accommodations or living spaces. In case of damages, the student is responsible for the costs, and in the case of minor students (under 18), the costs will be covered by their parents.

COMPLAINTS OR CLAIMS

Any student wishing to make a complaint should do so in writing as soon as possible, while still at the school, to allow for a quick and efficient resolution. Claims or complaints made after the course has ended or those that do not allow for resolution will not be accepted. The school will respond verbally and in writing, proposing the best options for resolution if the claim or complaint is valid. If no mutual agreement is reached, the student can use official claims forms from the Andalucía Council or the EEA (Association of Spanish language schools in Andalucía). The school has a suggestion box in the central patio, and suggestions can also be sent to: info@k2internacional.com.

PROTECTION OF PERSONAL DATA

In compliance with Spanish Law 15/1999, December 13th, regarding the protection of personal data, K2 INTERNACIONAL would like to inform you that your personal details provided in these general conditions will be stored in a database managed by IEG for commercial and operational purposes. By accepting these general conditions, you consent to the processing of your personal details for these purposes. You have the right to request information about your rights to access, correct, and delete such information within the terms established by prevailing legislation by writing to: K2 INTERNACIONAL, Plaza Mentidero 19, 11003 Cadiz, Spain. USE OF CUSTOMER IMAGES: K2 INTERNACIONAL reserves the right to use photographs or audiovisual materials in which participants appear for the promotion or advertising of the programs, provided there is no prior opposition expressed by the customer.