

Terms and Conditions

Here you can find the General Terms and Conditions for our Spanish courses in Oxford House

Oxford House Barcelona is the trade name of the language teaching department of Oxford TEFL SL. Address in Barcelona, c/Diputació 279 Bajos, 08007, Barcelona. Registered in the Companies Register of Barcelona: Volume 30959, Folio 0037, Registration No. 2, CIF number B61740551.

Please read the terms and conditions of the course you would like to sign up for carefully, as they constitute the contract you agree to when registering.

— Spanish Classes in Barcelona

REIMBURSEMENTS

When the student makes a payment and cannot attend classes, THE AMOUNT IS NON-REFUNDABLE UNDER ANY CIRCUMSTANCES. If the student informs us that they cannot attend the course 72 hours before its starting date, the credit may be deferred to the following month, or they may transfer their place to someone else. When the student defers the credit and resumes classes, there is no possibility of stopping them and deferring this credit once again.

CLASSES

In the event that the school cannot offer these classes in person due to force majeure, they will be held online at the same time as your class. No refunds or postponement of the course are allowed.

MINIMUM NUMBER OF STUDENTS PER GROUP

The minimum number of students per group is 5. If the minimum number of students in a group is not reached, we reserve the right to close the group at any time. Should this happen, we will either offer you the opportunity to change the timetable/course, if it was possible for you, or issue a refund.

MAXIMUM NUMBER OF STUDENTS PER GROUP

The maximum number of students per group is 12. However, in special circumstances, we reserve the right to increase this number by one person.

TIMETABLE

This course does not offer the possibility of making up lost classes at other times. The student should attend classes at the timetable chosen when signing up.

CHANGE OF TIMETABLE/GROUP

Requests for timetable or group change will only be possible when there are places available in the desired group and if the change does not affect the dynamic of the class. If this is not possible, refunds will not be given.

TEACHER

Oxford House reserves the right to change the course teacher in the event of force majeure.

CALENDAR

Classes that fall on public holidays are not recuperated.

Holidays 2026: 1 and 6 January, 3 and 6 April, 1 May, 25 May, 24 June, 15 August, 11 September, 24 September, 12 October, 1 November, 6 and 8 December, 25 and 26 December.

ATTENDANCE LETTER

An attendance letter can be issued to those students that attend at least 80% of the classes. Students can request this letter at reception, at the end of their course.

CERTIFICATE OF ACHIEVEMENT

If the student attends 80% of the course and passes it successfully, they can request a certificate of achievement at reception at the end of the course.

OFFERS AND PROMOS

Oxford House published offers, promos or discounts cannot be combined and they run for a fixed period of time. No changes will be made to course prices booked before a promotion.

CIVIL LIABILITY INSURANCE

Oxford House has a civil liability insurance policy that covers accidents on its premises.

— DELE Preparation Courses

PAYMENT METHODS

Students can pay in one payment before the start of the course. Payments can be made by cash, by card, by cheque (made out to Oxford TEFL SL) or by bank transfer.

If a student chooses to make a bank transfer, all bank charges must be paid by the student. You can find all the information for the Bank Transfer when you select Bank transfer as a payment option on the checkout page for this course.

REIMBURSEMENTS

When the student makes a payment and cannot attend classes, THE AMOUNT IS NON-REFUNDABLE UNDER ANY CIRCUMSTANCES. If the student informs us that they cannot attend the course 72 hours before its starting date, the credit may be deferred to the following month, or they may transfer their place to someone else. When the student defers the credit and resumes classes, there is no possibility of stopping them and deferring this credit once again.

Should a student visa be denied, the student will need to send official proof of this denial issued by the Spanish Consulate (or Embassy). In this case, Oxford House will reimburse the student's payment minus a €150 administrative fee. If this document is not received, no reimbursement can be made in the event of a cancellation.

CLASSES

In the event that the school cannot offer these classes in person due to force majeure, they will be held online at the same time as your class. No refunds or postponement of the course are allowed.

MINIMUM NUMBER OF STUDENTS PER GROUP

The minimum number of students per group is 4. If the minimum number of students in a group is not reached, we reserve the right to close the group at any time. Should this happen, we will either offer you the opportunity to change the timetable/course, if it was possible for you, or issue a refund.

MAXIMUM NUMBER OF STUDENTS PER GROUP

The maximum number of students per group is 8. However, in special circumstances, we reserve the right to increase this number by one person

WITHDRAWALS

If the student decides not to continue with the course, they must send an email to info@oxfordhousebcn.com and the withdrawal will be governed by the conditions indicated upon registration.

CHANGE OF TIMETABLE/GROUP

Requests for timetable or group change will only be possible with the approval of the Director of Studies and only when there are places available in the desired group. If this is not possible, refunds will not be given.

TEACHER

Oxford House reserves the right to change the course teacher in the event of force majeure.

CALENDAR

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EXAM FEES

Exam fees are not included in the price of the course.

ATTENDANCE LETTER

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STUDENT VISA

Before applying for a student visa, we strongly recommend you review the requirements and conditions at your local Spanish consulate. Oxford House can only certify enrolment on a course once the course fees have been paid in full and if the student sends us a copy of their Passport.

Oxford House is not liable in the case of visas not being granted or delays in the process.

— Private Spanish classes

PAYMENT METHODS

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PLACE RESERVATION

Subsequent payments: ONLY direct debit. Students completing more than one month of private classes are asked to provide their bank account details at least one week before the start of the second month.

Payments are deducted monthly from the account according to the number of monthly hours contracted when registering.

During the Christmas and Easter periods when the school is closed, staff will contact private students to adjust the number of hours that will be completed and billed during those months.

REIMBURSEMENTS

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CLASSES

In the event that the school cannot offer these classes in person due to force majeure, they will be held online at the same time as your class. No refunds or postponement of the course are allowed.

CLASS CANCELLATION

1. Students may cancel a class with at least 24 hours' notice in order to make up the class during the same month. To cancel, students must send an email to their teacher and a copy to info@oxfordhousebcn.com, indicating available times to recuperate this class.
2. Classes that are cancelled with less than 24 hours' notice cannot be recuperated.
3. Recuperated classes that are cancelled cannot be rescheduled.
4. In the case of group classes, if one of the students cannot attend, there will be no possibility of recuperating the class or receiving a refund. In the case of wanting to cancel a class, all students must agree to the cancellation and recuperation of the class which has to be organised according to the general cancellation conditions.

PRIVATE OFF-SITE CLASSES

1. Off-site classes should be of a minimum length of 1.5 hours.
2. All classes within 20 minutes from the school will be charged at the same hourly rate.

CHANGES OR DISCONTINUING CLASSES

If you do not wish to continue with your classes or you wish to change the number of hours/month, you must provide Oxford House with written notice by email at info@oxfordhousebcn.com before the 20th day of the month.

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— Online Spanish Classes

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CLASSES

In the event that the school cannot offer these classes in person due to force majeure, they will be held online at the same time as your class. No refunds or postponement of the course are allowed.

MINIMUM NUMBER OF STUDENTS PER GROUP

The minimum number of students per group is 8. If the minimum number of students in a group is not reached, we reserve the right to close the group at any time. Should this happen, we will either offer you the opportunity to change the timetable/course, if it was possible for you, or issue a refund.

MAXIMUM NUMBER OF STUDENTS PER GROUP

The maximum number of students per group is 16. However, in special circumstances, we reserve the right to increase this number by one person.

TIMETABLE

This course does not offer the possibility of making up lost classes at other times. The student should attend classes at the timetable chosen when signing up.

CHANGE OF TIMETABLE/GROUP

Requests for timetable or group change will only be possible when there are places available in the desired group and if the change does not affect the dynamic of the class. If this is not possible, refunds will not be given.

TEACHER

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CALENDAR

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— Personalised Spanish Immersion Courses

PAYMENT METHODS

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Oxford House is not liable in the case of visas not being granted or delays in the process.

— Super-intensive Spanish course in Barcelona plus visa

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